

# **IPRS Statewide Rollout Workgroup**

(July 13, 2001 - 8:30am, Conference Room 1112)

## **Minutes**

Attendance:

Betty Cogswell, Mark Robeson, Susan Brown Ward, Mary Tripp, Tim Wildfire, Rick Olson, Sharon Smith

### **1. Topic: July 25<sup>th</sup> MIS Forum Meeting Agenda**

#### **Discussion:**

A major IPRS presentation to area programs and vendors had been planned for July 25<sup>th</sup>. Due to the present stage of the development project, the total focus on IPRS has been changed.

### **2. Topic: Rollout/Implementation Contract**

#### **Discussion:**

DMH has provided draft proposed contract to EDS for their review. EDS has promised to respond by next week.

The Implementation Steering Committee raised concerns about EDS performance, suggesting the need for service level and performance standards and possible penalties. This language is not in the current draft, but is being added by DMH.

There is a possibility that the current development project will require a contract amendment to extend the end date and increase the contract amount.

The current plan is to present IPRS to IRMC in September, and get the new contract signed by Oct. 1.

The MOU for cost sharing / cost allocation for the new (2004) fiscal agent contract is still in the works.

### **3. Topic: July 18<sup>th</sup> Implementation Steering Committee - Discussion of agenda items**

## **Agenda**

- 1. Introductions**
- 2. Development Project Status**
- 3. Planned IPRS Communications and Training**
  - Events:
    - July 25<sup>th</sup> MIS Forum
    - FARO Meeting
  - Workgroups and Committees
  - Implementation Approaches
    - Coordinators
    - Vendor Groups
    - System Users/ Specialty areas
    - "SWAT" Team
- 4. Discussion of Vendor Issues**
- 5. Hold Harmless Area of Concern**
- 6. Update on IPRS Coordinator Assignment**

4. **Other**

- A. HIPAA Support - Karen Tomczak's team review of the 834, 837, 835 work the IPRS team completed.

*Rick to schedule a follow-up meeting with Karen to review their observations.*

- B. ECS agreements - Waiting for direction - Memo to Tara and Gary Fuquay requesting their direction regarding the need for ECS agreements between the DMH and the area programs.
- C. Hold Harmless - Gary Imes has emailed Tara and Gary Fuquay requesting direction about area program earning of funds being impacted by resources being overly committed to IPRS development.

*Tara and Gary agree that some level of hold harmless protection is needed. A meeting with pilot area programs about the specific hold harmless protection will be scheduled.*

- D. DMA Affected Area #37 - Waiting for direction - LMA access to Medicaid info for prior approval history.

- E. Discussion of help desk/provider relations -

*The Division does not have staff resources for provider relations. Positions were requested in the expansion budget, but have not been approved. Help desk functions for the pilot sites are being handled by DMH IT Services and by EDS. More planning is needed for help desk / provider relations functions for statewide rollout. A process of routing provider questions to the correct person is needed. The fiscal agent can handle some questions and problems, others by DMA or EDS staff. This issue should be put on the Steering Committee agenda.*